



GET TRAINED TO HELP Privacy Notice and Terms of Use

Mental and public health programs in Clackamas, Multnomah and Washington counties have joined together to create a one-stop website, called “Get Trained To Help – Mental Health Matters for All (GTTH),” where community members and professionals can learn about and register for free mental health first aid and suicide prevention trainings. GTTH offers classes across the region, in order to reach people desiring to learn more and help others in need. The website address is <http://www.gettrainedtohelp.com>

GTTH respects the privacy rights of all visitors to this website and those registering for trainings (Users). The following information details GTTH’s collection, protection, and use of the information we collect from users of this website.

What information does GTTH collect?

The Get Trained to Help.com website collects two types of information: anonymous information and personally identifiable information (PII).

"Anonymous information," means information that cannot be linked to specific users. GTTH uses Google Analytics. Google Analytics captures information about User’s browser, operating system, service provider and Internet Protocol (IP) address; for mobile devices it collects the User’s operating system, service provider and screen resolution. The anonymous information collected aids in understanding, anticipating, and creating a better User experience.

A website cookie is a small text file that a web server places on a User's computer. When accessing a cookie, a web server reads a number associated with a browser, but is unable to determine any data about a User (nor, for that matter, can the server do anything else with a cookie, malicious or otherwise). With that number, a web server can tailor its information to the needs of the specific browser. We may use cookies to collect, store, and sometimes track information for statistical purposes.

"Personally identifiable information (PII)," refers to information for specific Users who have voluntarily submitted their information on the GTTH website. The PII collected on the GTTH website is the User’s name, e-mail address, phone number(s), and zip code. Personally identifiable information (PII) will be used by Get Trained to Help.com only on a need-to-know basis, and will not be made accessible to unauthorized individuals at any time.

Finally, GTTH does not collect any personally identifiable information (PII) about Users unless such information is voluntarily submitted to GTTH. This information is solely used by GTTH for a specific training registration, information, evaluation and confirmation purposes. Once

a User attends a class, the User's name and email is submitted to the national Mental Health First Aid (MHFA) and Applied Suicide Intervention Skills Training (ASIST), as part of the trainer certification agreement with those organizations. To access Privacy Policies for [MHFA](#) and [ASIST](#), click on the appropriate name.

How is information used?

GTTH uses personally identifiable information (PII) to communicate with Users about available trainings, send confirmation emails about trainings that users have registered for and to respond to users' questions or comments.

If Users indicate through the registration process, on training registration rosters at individual trainings or via email that they would like to be part of the mailing list for upcoming trainings and events, they will be added to an email mailing list.

GTTH also uses anonymous information to create reports about how many people attended training, the number of trainings held in a specific county, how many people attended training from a specific county, etc. The statistics are compiled into reports which help in further understanding, responding and anticipating future needs.

Information voluntarily provided to GTTH by a User through this website may be subject to Oregon's public records law and other state and federal laws governing records disclosure/confidentiality for public entities. GTTH and its participating counties will seek to keep PII about a User confidential if public disclosure would lead to an unreasonable invasion of privacy, unless a third party sufficiently demonstrates that the public interest requires disclosure under a particular circumstance.

Opting Out

1. User Information

Users may opt out of having their information collected and stored in the GTTH by emailing the Administrator at info@gettrainedtohelp.com. The Administrator will remove the User's record from GTTH. If a User opts out before attending training, the User's registration will be cancelled and the User's record will be removed. If a User opts out after attending training, the User's record will be removed.

2. Email Mailing List

Users may also opt out of being part of the mailing list for upcoming trainings. Every email will include an opportunity to opt out. Users may also opt out of being on the email mailing list at any time by emailing the Administrator at info@gettrainedtohelp.com.

Terms and Conditions

This website is offered to the User conditioned on acceptance of the terms, conditions, and notices contained here without modification. User access and use of this website consists of acceptance of these terms and conditions.

User agrees to use this website as permitted by applicable local, state, and federal laws. User agrees not to: 1) knowingly and without authorization, alter, damage, or destroy GTTH's or another User's computer system, network, software, program, documentation or information contained therein; 2) use this website to conduct or attempt to conduct any business or activity or solicit the performance of any activity that is prohibited by law. In addition, taking action which results in blocking access to this website by other Users will be deemed an unauthorized use.

GTTH takes appropriate security measures to protect User privacy. Should the security measures be breached, Users can expect appropriate and corrective action to be taken, including prompt notification of Users by the website administrator, housed at Clackamas County.

GTTH takes reasonable appropriate measures to ensure PII is protected. Nevertheless, such measures may not prevent all loss, misuse or alteration of PII collected. GTTH is not responsible for any damages or liabilities relating to such loss, misuse or alteration. Users understand that unauthorized third parties may access information, including unencrypted email, when communicated via the Internet. Because the GTTH website includes links to other websites, GTTH cannot ensure the privacy practices of other such sites.

GTTH has made reasonable and appropriate efforts to offer the most current, correct, and clearly expressed information possible. Nevertheless, inadvertent errors in information may occur. In particular but without limitation, GTTH disclaims any responsibility for typographical errors and accuracy of the information that may be contained on this website. The information and data included on this website have been compiled from a variety of sources, and are subject to change without notice to the User. GTTH makes no warranties or representations whatsoever regarding the quality, content, completeness, suitability, adequacy, sequence, accuracy, or timeliness of such information.

In any situation where the official printed publications of GTTH differ from the information on this website, the official printed documents take precedence. The information, made available on the website are provided "as is" without warranties of any kind. GTTH makes no representations or warranties regarding the condition or functionality of this website, its suitability for use, or that this website will be uninterrupted or error-free.

A reasonable effort will be made to fix or remove misleading, inaccurate or otherwise inappropriate information that is brought to the attention of the [website](#) administrator (link to <mailto:info@gettrainedtohelp.com>).

GTTH does not assume any responsibility or liability for any information on websites linked to the GTTH website, or at any link contained in a linked website. GTTH does not intend these third party links to be referrals or endorsements, and are provided for convenience only. GTTH encourages users to read the privacy policies of other websites before submitting information to them.

By using the GTTH website, Users agree to be governed by the terms of this notice. GTTH shall not be liable for any damages connected with the information on this website or with the delay or inability to use this website, or from any information, documents, services, software, or other material obtained through this website, or otherwise arising out of the use of this website.

User acknowledges that no joint venture, partnership, employment or agency relationship exists between the User and GTTH as a result of the use of this website. GTTH shall not be liable for any representation, act or omission of the User.

Copyright Status and Citation

Information generated by GTTH is in the public domain and may be used, reproduced, published, or otherwise transmitted without the County's specific authorization. When such materials are used, GTTH should be cited as the source of the material. For any materials generated outside of GTTH, permission to use these materials must be obtained from the original source.

The use and reproduction of any GTTH seals, logos, insignias, or emblems is protected and strictly prohibited. Authorization to use or reproduce official insignias may be obtained by contacting the Administrator at info@gettrainedtohelp.com. Permission may be granted on a case-by-case basis and involves the consideration of many relevant factors.

Indemnity

As a condition of use of GTTH's website, the User agrees to indemnify Clackamas County, Multnomah County, Washington County, its Commissioners, officers, employees and agents against any and all liability, expenses (including attorney's fees) and damages arising out of claims resulting from User's use of this website, including without limitation any claims alleging facts that if true would constitute a breach by User of these terms and conditions.



How to contact GTTH

We may periodically amend this Privacy Notice. We encourage you to review this notice from time to time to be informed of how we are committed to protecting your information. If you have questions or comments about our Privacy Notice, please contact GTTH's [website administrator](#) (hyperlink to: info@gettrainedtohelp.com).

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